

TXOne StellarEnforce™ Installation Guide

The trust list-based solution for locking down fixed-function computers

Windows



TXOne Networks StellarEnforce™ 1.0 Agent Installation Guide

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http://docs.trendmicro.com/en-us/enterprise/txone-stellarenforce.aspx

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This documentation introduces the main features of the product and/or provides installation instructions for a production environment. Read through the documentation before installing or using the product.

Detailed information about how to use specific features within the product may be available at the TXOne Networks Online Help Center and/or the Trend Micro Knowledge Base.

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Preface

This Installation Guide introduces TXOne StellarEnforce and guides administrators through installation and deployment.

Topics in this chapter include:

- About the Documentation on page iii
- Audience on page iv
- Document Conventions on page iv

About the Documentation

TXOne StellarEnforce documentation includes the following:

DOCUMENTATION	DESCRIPTION
Installation Guide	A PDF document that discusses requirements and procedures for installing StellarEnforce.
Administrator's Guide	A PDF document that discusses getting started information and StellarEnforce usage and management.
Readme File	Contains a list of known issues. It may also contain late-breaking product information not found in the printed documentation.
Knowledge Base	An online database of problem-solving and troubleshooting information. It provides the latest information about known product issues. To access the Knowledge Base, go to the following website:
	http://esupport.trendmicro.com

TABLE 1. TXOne StellarEnforce Documentation

Download the latest version of the PDF documents and Readme at:

http://docs.trendmicro.com

Audience

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TXOne StellarEnforce documentation is intended for administrators responsible for StellarEnforce management, including agent installation. These users are expected to have advanced networking and server management knowledge.

Document Conventions

The following table provides the official terminology used throughout the TXOne StellarEnforce documentation:

CONVENTION	DESCRIPTION		
UPPER CASE	Acronyms, abbreviations, and names of certain commands and keys on the keyboard		
Bold	Menus and menu commands, command buttons, tabs, and options		
Italics	References to other documents		
Monospace	Sample command lines, program code, web URLs, file names, and program output		
Navigation > Path	The navigation path to reach a particular screen		
	For example, File > Save means, click File and then click Save on the interface		
Note	Configuration notes		
Гр Тір	Recommendations or suggestions		

TABLE 2. Document Conventions

CONVENTION	DESCRIPTION
Important	Information regarding required or default configuration settings and product limitations
WARNING!	Critical actions and configuration options



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Chapter 1

Introduction

TXOne StellarEnforce 1.0 delivers a simple, no-maintenance solution to lock down and protect fixed-function computers, helping protect businesses against security threats and increase productivity.

Topics in this chapter include:

About TXOne StellarEnforce on page 1-2

About TXOne StellarEnforce

TXOne StellarEnforce protects fixed-function computers like Industrial Control Systems (ICS), Point of Sale (POS) terminals, and kiosk terminals from malicious software and unauthorized use. By using fewer resources and without the need for regular software or system updates, StellarEnforce can reliably secure computers in industrial and commercial environments with little performance impact or downtime.

What's New

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TXOne StellarEnforce 1.0 includes the following new features and enhancements.

FEATURE	DESCRIPTION
Agent event aggregation	StellarEnforce agent generates a large volume of event logs about activities and incidents, which will now aggregate with better efficiency.
Central console support for agents with dynamic IPs	Agent information (IP address, MAC address, system info, and version info) will be updated periodically during this sync period.
Maintenance Mode now has a summary event	When Maintenance Mode finishes its tasks, it will now have a summary log with final file counts of success or failure to add to the trust list, as well as failed or succeeded actions with infected files.
AU security improved	The AU client is updated with:
	Enable HTTPS connection
	Disable TLS 1.0/1.1 for HTTPS connection
	 Enable digital signature checking for downloading from the Global AU server

TABLE 1-1.	What's New in	TXOne StellarEnforce	1.0
------------	---------------	-----------------------------	-----

FEATURE	DESCRIPTION
Intelligent Runtime Learning	If this function is turned on, the Agent will allow run-time execution files that are generated by applications on the Trust List.
Maintenance Mode time sync improved	Maintenance Mode now starts based on specific time periods, measured in 0 to 999 hours.

Agent Features and Benefits

StellarEnforce includes the following features and benefits.

Application Lockdown

By preventing programs, DLL files, drivers, and scripts not specifically on the Approved List of applications from running (also known as application trust listing), StellarEnforce provides both improved productivity and system integrity by blocking malicious software and preventing unintended use.

StellarEnforce write protection blocks modification and deletion of files, folders, and registry entries.

Exploit Prevention

Known targeted threats like Downad and Stuxnet, as well as new and unknown threats, are a significant risk to ICS and kiosk computers. Systems without the latest operating system updates are especially vulnerable to targeted attacks.

StellarEnforce provides both intrusion prevention, which helps prevent threats from spreading to the endpoint, and execution prevention, which helps prevent threats from spreading to the endpoint or from running.

Approved List Management

When software needs to be installed or updated, you can use one of the following methods to make changes to the endpoint and automatically add

new or modified files to the Approved List, all without having to unlock TXOne StellarEnforce:

- Maintenance Mode
- Trusted Updater
- Predefined Trusted Updater List
- Command Line Interface (CLI):
 - Trusted hash
 - Trusted certification

Small Footprint

Compared to other endpoint security solutions that rely on large pattern files that require constant updates, application lockdown uses less memory and disk space, without the need to download updates.

Role Based Administration

TXOne StellarEnforce provides a separate administrator and Restricted User account, providing full control during installation and setup, as well as simplified monitoring and maintenance after deployment.

Graphical and Command Line Interfaces

Anyone who needs to check the software can use the console, while system administrators can take advantage of the command line interface (CLI) to access all of the features and functions available.

Self Protection

Self Protection provides ways for TXOne StellarEnforce to defend its processes and resources, required to function properly, from being disabled by programs or actual users.

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Self Protection blocks all attempts to terminate the following services:

- Trend Micro Unauthorized Change Prevention Service (TMBMSRV.exe)
- Trend Micro Personal Firewall (TmPfw.exe)
- TXOne StellarEnforce Service (WkSrv.exe)

System Requirements

This section introduces StellarEnforce system requirements.

Hardware Requirements

TXOne StellarEnforce does not have specific hardware requirements beyond those specified by the operating system, with the following exceptions:

TABLE 1-2. Required Hardware for StellarEnforce

Hardware/Software	DESCRIPTION
Available disk space	200MB minimum
	300MB recommended
Monitor resolution	640x480

| Important

StellarEnforce cannot be installed on a system that already runs one of the following:

- Trend Micro OfficeScan
- Trend Micro Titanium
- Other Trend Micro endpoint solutions

Operating Systems

Important

Ensure that the following root certification authority (CA) certificates are installed with intermediate CAs, which are found in WKSrv.exe. These root CAs should be installed on the StellarEnforce agent environment to communicate with StellarOne.

- Intermediate_Symantec Class 3 SHA256 Code Signing CA
- Root_VeriSign Class 3 Public Primary Certification Authority G5
- DigiCert Assured ID Root CA

To check root CAs, refer to the Microsoft support site:

https://technet.microsoft.com/en-us/library/cc754841.aspx



- Memory Randomization, API Hooking Prevention, and DLL Injection Prevention are not supported on 64-bit platforms.
- See the latest StellarEnforce readme file for the most up-to-date list of supported operating systems for agents.

Windows clients:

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• Windows 2000 SP4 (32-bit)

👔 Note

StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.

To support these features, install Filter Manager:

- For Windows 2000 Service Pack 4, apply the update KB891861 from the Microsoft Update Catalog website.
- For Windows XP SP1, upgrade to Windows XP SP2.
- Windows XP SP1*/SP2/SP3 (32-bit) (except Starter and Home editions)



- StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/
 Driver Lockdown, Script Lockdown, Integrity Monitoring, USB
 Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.
- StellarEnforce does not support a custom action of "quarantine" on Windows XP.
- Windows Vista No-SP/SP1/SP2 (32-bit) (except Starter and Home editions)
- Windows 7 No-SP/SP1 (32-bit and 64-bit) (except Starter and Home editions)
- Windows 8 No-SP (32-bit and 64-bit)
- Windows 8 No-SP (Professional/Enterprise) (32-bit and 64-bit)
- Windows 8.1 No-SP (Professional/Enterprise with Bing) (32-bit and 64bit)
- Windows 8.1 No-SP (32-bit and 64-bit)

- Windows 10 (Professional/Enterprise/IoT Enterprise) (32-bit and 64-bit)
 - Anniversary Update (Redstone 1)
 - Creators Update (Redstone 2)
 - Fall Creators Update (Redstone 3)
 - April 2018 Update (Redstone 4)
 - October 2018 Update (Redstone 5)
 - May 2019 Update (19H1)
 - November 2019 Update (19H2)
 - May 2020 Update (20H1)
 - Oct 2020 Update (20H2)

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👌 Note

- Unlock the endpoint before updating your Windows 10 operating system to the Anniversary Update, Creators Update, Fall Creators Update, April 2018 Update, October 2018 Update, or later versions.
- OneDrive integration in Windows 10 Fall Creators Update, Spring Creators Update, or later versions is not supported. Ensure that OneDrive integration is disabled before installing StellarEnforce.
- To improve performance, disable the following Windows 10 components:
 - Windows Defender Antivirus. This may be disabled via group policy.
 - Window Update. Automatic updates may require the download of large files which may affect performance.
 - Windows Apps (Microsoft Store) auto-update. Checking for frequent updates may cause performance issues.
- In Windows 10 April 2018 Update (Redstone 4) and later, StellarEnforce has the following limitations when working with folders where the case sensitive attribute has been enabled:
 - Enabling the case sensitive attribute for a folder may prevent StellarEnforce from performing certain actions (eg. prescan, custom actions) on that folder. Folders that do not have the attribute enabled are not affected.
 - StellarEnforce blocks all processes started from folders where the case sensitive attribute is enabled. Additionally, StellarEnforce is unable to provide any information for the blocked processes, except for file path.
 - The StellarEnforce agent cannot verify file signatures of files saved in folders where the case sensitive attribute is enabled. As a result, DAC exceptions related to signatures cannot work.

Windows Server:

• Windows 2000 Server SP4* (32-bit)

note 🔏

StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.

Windows Server 2003 SP1/SP2 (32-bit)

📝 Note

StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/ Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.

Windows Server 2003 R2 No-SP/SP2 (Standard/Enterprise/Storage) (32bit)

📝 Note

- StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/ Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.
- Windows Server 2008 SP1/SP2 (32-bit and 64-bit)
- Windows Server 2008 R2 No-SP/SP1 (64-bit)
- Windows Server 2012 No-SP (64-bit)
- Windows Server 2012 R2 No-SP (64-bit)
- Windows Server 2016 (Standard) (64-bit)
- Windows Server 2019 (Standard) (64-bit)

Windows Embedded Standard:

• Windows (Standard) XP Embedded SP1*/SP2 (32-bit)

🔏 Note

- StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/ Driver Lockdown, Script Lockdown, Integrity Monitoring, USB
 Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.
- StellarEnforce does not support a custom action of "quarantine" on Windows XP.
- Windows Embedded Standard 2009 (32-bit)
- Windows Embedded Standard 7 (32-bit and 64-bit)
- Windows Embedded Standard 8 (32-bit and 64-bit)
- Windows Embedded 8 Standard No-SP (32-bit and 64-bit)
- Windows Embedded Standard 8.1 (32-bit and 64-bit)
- Windows Embedded 8.1 Standard (Professional/Industry Pro) (32-bit and 64-bit)

Windows Embedded POSReady:

- Windows Embedded POSReady (32-bit)
- Windows Embedded POSReady 2009 (32-bit)
- Windows Embedded POSReady 7 (32-bit and 64-bit)

Windows Embedded Enterprise:

• Windows Embedded Enterprise XP SP1*/SP2/SP3 (32-bit)

A Note

- StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/ Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.
- Windows Embedded Enterprise Vista (32-bit)
- Windows Embedded Enterprise 7 (32-bit and 64-bit)

Windows Embedded Server:

• Windows Embedded Server 2003 SP1/SP2 (32-bit)



- StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/ Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.
- Windows Embedded Server 2003 R2 (32-bit)



- StellarEnforce installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 does not support the following functions: DLL/ Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.
- Windows Embedded Server 2008 (32-bit and 64-bit)
- Windows Embedded Server 2008 R2 (64-bit)
- Windows Embedded Server 2012 (64-bit)

Windows Embedded Server 2012 R2 (64-bit)

Windows Storage Server

- Windows Storage Server 2012 Standard (64-bit)
- Windows Storage Server 2012 R2 Standard (64-bit)
- Windows Storage Server 2016

Agent Use Overview

TXOne StellarEnforce is a trust list-based solution that locks down computers, preventing all applications not on the Approved List from running. StellarEnforce can be configured and maintained using the graphical user interface (GUI) agent console or the command line interface (CLI). System updates can be applied without turning off Application Lockdown at the endpoint through Maintenance Mode, trust hash, trust certification, predefined trusted updater list or by using the Trusted Updater.

Consider this typical use case scenario:

- 1. Set up the Approved List and turn on Application Lockdown on the endpoint so that unapproved applications cannot be run.
- 2. Use Maintenance Mode, trust hash, trust certification, predefined trusted updater list or by using the Trusted Updater to update or install software.
- 3. Configure and enable the Restricted User account for later maintenance.

If someone tries to run an application not specifically on the Approved List, the following message displays:

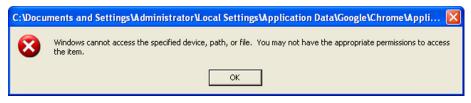


FIGURE 1-1. TXOne StellarEnforce blocking message





Chapter 2

Local Agent Installation

This chapter describes local TXOne StellarEnforce agent installation and setup procedures.

Topics in this chapter include:

- Local Installation Overview on page 2-2
- Installing from Windows on page 2-3
- Setting Up the Approved List on page 2-10
- Installation Using the Command Line on page 2-13
- Customizing Installation Parameters on page 2-17

Local Installation Overview

Procedure

1. Verify that the endpoint meets the TXOne StellarEnforce system requirements.

For details, see System Requirements on page 1-5.

2. Install TXOne StellarEnforce using your preferred installation method.

TXOne StellarEnforce can be installed using either the Windows Installer or the command line interface (CLI) installer.

INSTALLATION METHOD	BENEFITS
Windows Installer	The Windows Installer provides simplified step-by-step installation wizard for first-time or single installation and is also suitable for preparing for mass deployment for cloned endpoint systems.
	For details, see Installing from Windows on page 2-3.
Command line interface installer	The command line interface (CLI) installer provides silent installation and can be integrated into a batch file for mass deployment.
	For details, see <i>Installation Using the Command Line on page</i> 2-13.

TABLE 2-1. StellarEnforce Loca	al Installation Methods
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🔏 Note

To customize installations using either the Windows Installer or the command line interface (CLI) installer, modify the Setup.ini file.

For details, see Customizing Installation Parameters on page 2-17.

3. Configure the new installation.

a. Open the TXOne StellarEnforce console and set up the Approved List.

Before TXOne StellarEnforce can protect the endpoint, it must check the endpoint for existing applications and files necessary for the system to run correctly.

For details, see Setting Up the Approved List on page 2-10.

- b. Modify the TXOne StellarEnforce settings.
- c. (Optional) Deploy the updated settings to multiple agents.

To deploy settings to multiple TXOne StellarEnforce agents, use an agent configuration file.

Installing from Windows

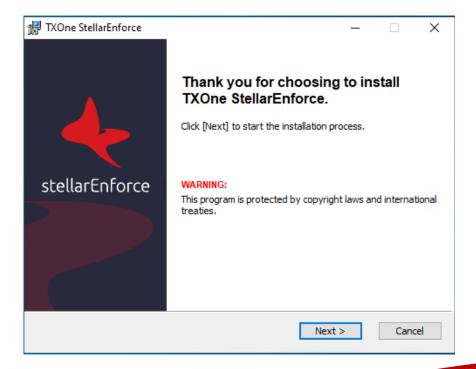
To install TXOne StellarEnforce, you must log on using an account with administrator privileges.

Procedure

1. Double-click SL_Install.exe.

If a User Account Control warning from Windows appears, click Yes.

😗 User Acc	ount Control	
Do you want to allow the following program to make changes to this computer?		
4	Program name: Setup Verified publisher: Tren File origin: Hard	
Show of	details	Yes No
		Change when these notifications appear



2-4

2. When the installation wizard opens, click Next.



If there is another version of StellarEnforce on the endpoint, the installer will remove it before installing the latest version.

3. Read the license agreement, select **I accept the terms in the License Agreement**, and click **Next**.

🕼 TXOne StellarEnforce Setup — 🗌 🔿	<		
End-User License Agreement	^{ıby} e [™]		
TXOne StellarEnforce is subject to the terms and conditions of the TXOne Networks license agreement below. Please read it carefully.			
IMPORTANT: READ CAREFULLY. LICENSE/PURCHASE/USE OF TREND MICRO SOFTWARE AND APPLIANCES BY BUSINESS, GOVERNMENTAL, AND OTHER LEGAL ENTITIES IS SUBJECT TO THE FOLLOWING LEGAL TERMS AND CONDITIONS. A DIFFERENT TREND MICRO AGREEMENT GOVERNS THE LICENSE/PURCHASE/USE OF TREND MICRO PRODUCTS THAT ARE PUBLISHED BY TREND MICRO FOR NON-BUSINESS USE, PERSONAL USE, HOME USE, AND/OR CONSUMER USE.			
TREND MICRO GLOBAL BUSINESS SOFTWARE AND/OR APPLIANCE AGREEMENT Trial and Paid Use: This Business Software and Appliance Agreement supersedes all			
Trial and Paid Use: This Business Software and Appliance Agreement supersedes all V I accept the terms in the License Agreement			
< Back Next > Cancel			

4. Make any necessary changes to the installation options, and click Next.



Important

Network Virus Protection can only be installed during the initial program installation, but it can be disabled after installation, if necessary. See *Exploit Prevention Settings* in the Administrator's Guide for more information.

🕼 TXOne StellarEnforce Setup	—		×
Installation Settings			Secured by One™ vorks
Installation Directory			
C:\Program Files\TXOne\			-
		Browse	
Optional Components			
Install Network Virus Protection (Not configurable later) Note: Network Virus Protection cannot be installed individually after the product installation			
Add to Start Menu			
Create a desktop icon			
Create a system tray icon			
< Back Next >	>	Can	cel

5. Provide the Activation Code and specify an administrator password for TXOne StellarEnforce.



The password must be 8 to 64 alphanumeric characters. The following characters are not supported: | > < \ " spaces. The StellarEnforce administrator password is unrelated to the Windows administrator password.

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₩ TXOne StellarEnforce Setup	×
Product Activation Code & Create Administrator Password	^{red by} Ne [™]
Product Activation Code	
 (Format: XX-XXXX-XXXXX-XXXXX-XXXXX-XXXXXX-XXXXXX	
Administrator Password The password must be 8 to 64 alphanumeric characters. The following characters are not supported: > < \ " spaces. Password:	
Confirm Password:	
< Back Next > Cancel	



Please store securely and do not lose the StellarEnforce administrator password. If you lose the StellarEnforce administrator password, please contact TXOne Networks support.

Click Next. 6.

A message appears asking if you would like to scan the endpoint for threats before continuing with the installation.

P	TXOne StellarEnforce	Х	
	TXOne Networks recommends you scan this endpoint for threats before continuing with the installation. The Setup program can scan this endpoint for security risks before installing the product. Scanning can prevent StellarEnforce from including known security risks in the Approved List.		
	Would you like Setup to scan this endpoint?		
	Scan Do Not Scan		

- **7.** (Optional) Scan the endpoint for threats before continuing with the installation. TXOne Networks recommends you perform this scan.
 - To scan the endpoint for threats, click **Scan**.
 - a. The Endpoint Prescan window appears.
 - b. To customize the scan settings, click **Edit Scan Settings**.
 - c. Click Scan Now.

If Endpoint Prescan detects security risks,TXOne Networks recommends canceling the installation. Remove threats from the endpoint and try again. If critical programs are detected as threats, confirm that the endpoint is secure and that the versions of the programs installed do not contain threats. Ignore detected threats only if you are absolutely certain that they are false positives.

2-8

No

te

You cannot stop a scan process when you set the PRESCANCLEANUP and FORCE_PRESCAN options in the Setup.ini file.

For more information, see Prescan Section on page 2-37.

Тір

Perform a manual scan to detect and remove threats on endpoints. For more information, see Manual Scan Commands in the Administrator's Guide.

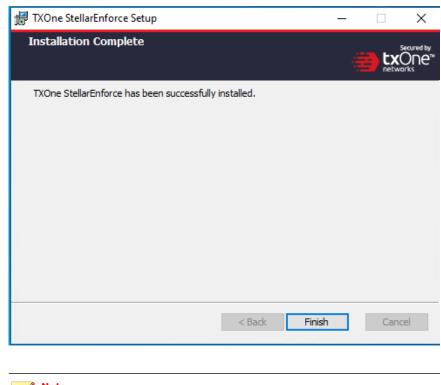
To skip scanning, click **Do Not Scan**.



The Do Not Scan and close buttons are not applicable when you set the PRESCANCLEANUP and FORCE_PRESCAN options in the Setup.ini file.

For more information, see Prescan Section on page 2-37.

When the Installation Complete window displays, click Finish. 8.



Note Note

Optionally enable memory randomization on older operating systems such as Windows XP or Windows Server 2003, which may lack or offer limited Address Space Layout Randomization (ASLR) support. See *Exploit Prevention Settings* in the Administrator's Guide for more information.

Setting Up the Approved List

Before TXOne StellarEnforce can protect the endpoint, it must check the endpoint for existing applications and files necessary for the system to run correctly.

2-10

Procedure

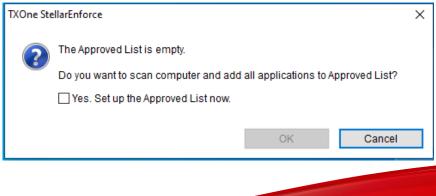
1. Open the StellarEnforce console.

The StellarEnforce log on screen appears.

TXOne StellarEnforce	×
🔶 stellarEnforce	
Password:	
1	Log On
License Management	
License Type: Full	
License Status: Activated	
Expiration Date: Unlimited	Use New Code
	Cancel

2. Provide the password and click Login.

StellarEnforce asks if you want to set up the Approved List now.



3. At the notification window, select **Yes. Set up the Approved List now** and click **OK**.

StellarEnforce scans the endpoint and adds all applications to the Approved List.

TXOne StellarEnforce

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- Scanning for installed applications... (100%)
- Adding detected applications to the Approved List (4796 / 43601)
 C:\Windows\Microsoft.NET\Framework\v4.0.30319\System.Net.WebSockets.c

Cancel



TXOne StellarEnforce \times The Approved List has been built. Number of applications added: 43601 Number of applications not added: 0 ۸ Application Full Path Result write.exe C:\Windows\write.exe Success XsdBuildTask.dll C:\Windows\WinSxS\x86_xsdbuildtask_... Success XamlBuildTask.dll C:\Windows\WinSxS\x86_xamlbuildtask... Success System.Workflow.... C:\Windows\WinSxS\x86_wwf-system.w... Success C:\Windows\WinSxS\x86_wwf-system.w... System.Workflow.... Success System.Workflow.A... C:\Windows\WinSxS\x86 wwf-system.w... Success vmbus.sys.mui C:\Windows\WinSxS\x86_wvmbus.inf.re... Success WUDFUsbccidDriv... C:\Windows\WinSxS\x86_wudfusbccidd... Success synth3dvsc.sys.mui C:\Windows\WinSxS\x86_wsynth3dvsc.i... Success rfxvmt.sys.mui C:\Windows\WinSxS\x86 wsynth3dvsc.i... Success vmstorfl.sys.mui C:\Windows\WinSxS\x86_wstorflt.inf.res... Success v Close

StellarEnforce displays the Approved List Configuration Results.

👔 Note

When TXOne StellarEnforce Application Lockdown is on, only applications that are in the Approved List will be able to run.

4. Click Close.

Installation Using the Command Line

Administrators can install StellarEnforce from the command line interface (CLI) or using a batch file, allowing for silent installation and mass

deployment. For mass deployment, TXOne Networks recommends first installing StellarEnforce on a test endpoint since a customized installation may require a valid configuration file and Approved List. See the TXOne StellarEnforce Administrator's Guide for more information about the Approved List and configuration file.



WARNING!

- Please store your StellarEnforce administrator password carefully. If you lose your StellarEnforce administrator password, please contact TXOne Networks support.
- Make sure to enable memory randomization on older operating systems such as Windows XP or Windows Server 2003, which may lack or offer limited Address Space Layout Randomization (ASLR) support. See *Exploit Prevention Settings* in the Administrator's Guide for more information.

Important

Network Virus Protection can only be installed during the initial program installation, but it can be disabled after installation, if necessary. See *Exploit Prevention Settings* in the Administrator's Guide for more information.



The password must be 8 to 64 alphanumeric characters. The following characters are not supported: $| > < \$ " spaces. The StellarEnforce administrator password is unrelated to the Windows administrator password.

Installer Command Line Interface Parameters

The following table lists the commands available for SL_Install.exe.

PARAMETER	VALUE	DESCRIPTION	
-q		Run the installer silently	
		 Note During the installation process, you can view the following log files in the folder C: \windows \temp to check the status of the the prescan and initial approved process: 	
-p	<administrator_ password></administrator_ 	Specify the administrator password	
-d	<path></path>	Specify the installation path	
-ac	<activation_cod e></activation_cod 	Specify the activation code	
-nd		Do not create a desktop shortcut	
-fw		Enable Network Virus Protection	
-ns		Do not add a shortcut to the Start menu	
-ni		Hide the task tray icon	
-ср	<path></path>	Specify the StellarEnforce configuration file	
		Note The StellarEnforce configuration file can be exported after installing StellarEnforce.	

TABLE 2-2. StellarEnforce Installer Command Line Options

PARAMETER	VALUE	DESCRIPTION	
-lp	<path></path>	Specify the Approved List	
		Note After installing StellarEnforce and creating the Approved List, the list can be exported.	
-db	<path></path>	Specify the folder path for quarantined files when custom action is set to "quarantine" mode	
-nps		Do not execute Prescan	
-ips		Do not cancel installation when Prescan detects threats	

An example command line interface (CLI) install would look like this:

SL_Install.exe -q -ac XX-XXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX -p P@ssW0Rd -nd



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Important

An administrator password and Activation Code must be specified for the installation to continue.

Customizing Installation Parameters

👔 Note

The installer applies the specified arguments in the following order:

- Encrypted setup.bin
- Command line interface (CLI)
- setup.ini

If setup.bin exists, the installer applies the configuration in setup.bin takes precedence and ignores settings from the CLI and setup.ini file.

For example, if the switch -nd is added to SL_Install.exe, and setup.ini contains NO_DESKTOP=0, the switch will take precedence, and a StellarEnforce desktop shortcut will not be created.

To change the default installation parameters using a Setup.ini file, follow the steps below.

Procedure

- 1. Locate the Setup.ini file in the installation folder.
- 2. Customize the installation parameters as required.

For information on installation parameters and their possible values, see *Setup.ini File Arguments on page 2-18*.

- **3.** Optionally encrypt the Setup.ini file to prevent unauthorized access to important settings.
 - a. From the installation folder, copy the Setup.ini file and the WKSupportTool.exe file to your desktop.
 - b. Run a command prompt window as administrator.
 - c. Navigate to the desktop and type WKSupportTool.exe encryptsetupini Setup.ini Setup.bin to encrypt the Setup.ini file and name the encrypted file as "Setup.bin".

d. Save the Setup.bin file in the installation folder and remove the Setup.ini file.

Setup.ini File Arguments

👌 Note

The installer applies the specified arguments in the following order:

- Encrypted setup.bin
- Command line interface (CLI)
- setup.ini

If setup.bin exists, the installer applies the configuration in setup.bin takes precedence and ignores settings from the CLI and setup.ini file.

For example, if the switch -nd is added to SL_Install.exe, and setup.ini contains NO_DESKTOP=0, the switch will take precedence, and a StellarEnforce desktop shortcut will not be created.

The following tables list the commands available for setup.ini. If no value is specified in the setup file, the default value will be used.

Property Section

The following table lists the commands available for setup.ini. If no value is specified in the setup file, the default value will be used.

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
ACTIVATION_ CODE	Activation Code	<activation_code></activation_code>	<empty></empty>	No

Кеу	DESCRIPTION	POSSIBLE VALUES	DEFAULT VALUE	ENCRYPTED
NO_DESKTOP	Create a shortcut on desktop	 0: Create shortcut 1: Do not create shortcut 	Θ	No
NO_STARTMEN U	Create a shortcut in the Start menu	 0: Create shortcut 1: Do not create shortcut 	Θ	No
NO_SYSTRAY	Display the system tray icon and Windows notifications	 0: Create system tray icon 1: Do not create system tray icon 	Θ	No
NO_NSC	Install firewall for network virus protection	 0: Create firewall 1: Do not create firewall 	1	No
CONFIG_PATH	Configuration file path	<path></path>	<empty></empty>	No
LIST_PATH	Approved List path for import	<path></path>	<empty></empty>	No
APPLICATION FOLDER	Installation path for agent program	<path></path>	<empty></empty>	No
PASSWORD	Password which is used for SLCmd.exe and StellarOne	<password></password>	<empty></empty>	No
CUSTOM_ACTI ON	Custom action for blocked events	 0: Ignore 1: Quarantine 2: Ask server 	Θ	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
QUARANTINE_ FOLDER_PATH	Quarantine path for agent program	<path></path>	<empty></empty>	No
INTEGRITY_M ONITOR	Enable Integrity Monitor	0: Disable1: Enable	Θ	No
PREDEFINED_ TRUSTED_UPD ATER	Enable Predefined Trusted Updater	 0: Disable 1: Enable 	Θ	No
WINDOWS_UPD ATE_SUPPORT	Enable Window Update Support	0: Disable1: Enable	Θ	No
PRESCAN	Prescan the endpoint before installing StellarEnforce	 0: Do not prescan the endpoint 1: Prescan the endpoint 	1	No
MAX_EVENT_D B_SIZE	Maximum database file size (MB)	Positive integer	1024	No
WEL_SIZE	Windows Event Log size (KB)	Positive integer Note Default value for new installations. Upgrading StellarEnforce does not change any user-defined WEL_SIZE values set in the previous installation.	10240	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
WEL_RETENTI ON	Windows Event Log option when maximum event log size is reached on Windows Event Log	 For Windows XP or earlier platforms: 0: Overwrite events as needed 1 - 365: Overwrite events older than (1-365) days -1: Do not overwrite events (Clear logs manually) For Windows Vista or later platforms: 0: Overwrite events as needed (oldest events first) 1: Archive the log when full, do not overwrite events -1: Do not overwrite events (Clear logs manually) 	0	No
WEL_IN_SIZE	Windows Event Log size for Integrity Monitor events (KB)	Positive integer	10240	No
WEL_IN_RETE NTION	Windows Event Log option for when maximum event log size for Integrity Monitor events is reached in the	For Windows XP or earlier platforms: • 0: Overwrite events as needed	0	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	Windows Event Log	• 1 - 365: Overwrite events older than (1-365) days		
		 -1: Do not overwrite events (Clear logs manually) 		
		For Windows Vista or later platforms:		
		 0: Overwrite events as needed (oldest events first) 		
		1: Archive the log when full, do not overwrite events		
		 -1: Do not overwrite events (Clear logs manually) 		
USR_DEBUGLO G_ENABLE	Enable debug logging for user sessions	O: Do not log1: Log	Θ	No
USR_DEBUGLO GLEVEL	The number of debug log entries allowed for user sessions	• 256	256	No
SRV_DEBUGLO G_ENABLE	Enable debug logging for	• 0: Do not log	Θ	No
	service sessions	• 1: Log		
SRV_DEBUGLO GLEVEL	The number of debug log entries allowed	• 256	256	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	for service sessions			
SILENT_INST ALL	Execute installation in silent mode	 0: Do not use silent mode 1: Use silent mode 	0	No
	specify the	at mode, you must also ACTIVATION_CODE and keys and values. For		
	ACTIVATION_CODE=XX-XXXXX- XXXXX-XXXXX-XXXXX PASSWORD=P@ssW0Rd			
	SILENT_IN	ISTALL=1		
STORAGE_DEV ICE_BLOCKIN G	Blocks storage devices, including CD/DVD drives, floppy disks, and USB devices, from accessing managed endpoints	 0: Allow access from storage devices 1: Block access from storage devices 	0	No
INIT_LIST	Initialize the Approved List during installation	 0: Do not initialize the Approved List during installation 1: Initialize the 	0	No
		1: Initialize the Approved List		

Кеу	DESCRIPTION	Possible Values	DEFAULT Value	ENCRYPTED
		during installation		
	Note LIST_PATH INIT_LIST	has priority over		
	For exampl	e:		
	[PROPERTY	(]		
	LIST_PATH	H=liststore.db		
	INIT_LIST			
		,liststore.dbis nd INIT_LISTis		
INIT_LIST_P ATH	A folder path to be traversed for the Approved List initialization	<folder path=""></folder>	<empty></empty>	No
	Each local disk's root directory will be traversed if empty			
INIT_LIST_P ATH_OPTIONA L	A folder path to be traversed for the Approved List initialization	<folder path=""></folder>	<empty></empty>	No
	Each local disk's root directory will be traversed if empty			
INIT_LIST_E XCLUDED_FOL DER	An absolute folder path to exclude from automatic file	<folder path=""></folder>	<empty></empty>	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	enumeration for Approved List initialization The configuration applies to the Approved List first initialized and all subsequent Approved List updates Specify multiple folders by creating new entries with names that start with INIT_LIST_EXC LUDED_FOLDER. Ensure each entry name is unique. For example: INIT_LIST_EXC LUDED_FOLDER= c:\folder1 INIT_LIST_EXC LUDED_FOLDER2 =c:\folder2 INIT_LIST_EXC LUDED_FOLDER3 =c:\folder3	 Note Folder path supports a maximum length of 260 characters. Folder paths that do not exist may be specified. The exclusion applies to subfolders. 		
INIT_LIST_E XCLUDED_EXT ENSION	A file extension to exclude from automatic file enumeration for	<file extension=""></file>	<empty></empty>	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	Approved List initialization The configuration applies to the Approved List first initialized and all subsequent Approved List updates Specify multiple	Note Specifying file extensions of executable files (e.g. exe, dll and sys) may cause issues with Application Lockdown.		
	extensions by creating new entries with names that start with INIT_LIST_EXC LUDED_EXTENSI ON, while ensuring that each entry name is unique. For example:			
	INIT_LIST_EXC LUDED_EXTENSI ON=bmp			
	INIT_LIST_EXC LUDED_EXTENSI ON2=png			
LOCKDOWN	Turn Application Lockdown on after installation	 0: Turn off Application Lockdown 	Θ	No
		 1: Turn on Application Lockdown 		

Кеу	DESCRIPTION	POSSIBLE VALUES	DEFAULT VALUE	ENCRYPTED
FILELESS_AT TACK_ PREVENTION	Enable the Fileless Attack Prevention feature	 0: Disable feature 1: Enable feature 	0	No
SERVICE_CRE ATION_PREVE NTION	Enable the Service Creation Prevention feature	0: Disable feature1: Enable feature	0	No
	 Note StellarEnforce temporarily disables the Service Creation Prevention feature under the following conditions: Updating or installing new applications using installers allowed by Trusted Updater. The feature is automatically re-enabled after the Trusted Updater process is complete Enabling Windows Update Support Disabling Windows Update Support automatically re-enables the feature 			
USR_DEBUGLO G_ENABLE	Enable debug log in user session	 0: Disable debug log 1: Enable debug log 	0	No
USR_DEBUGLO GLEVEL	Debug level in user session	273	273	No

Кеу	DESCRIPTION	Possible Values	DEFAULT Value	ENCRYPTED
SRV_DEBUGLO G_ENABLE	Enable debug log in service session	• 0: Disable debug log	Θ	No
	Session	 1: Enable debug log 		
SRV_DEBUGLO GLEVEL	Debug level in service session	• 273	273	No
FW_USR_DEBU GLOG	Enable debug log in user	• 0: Disable debug log	Θ	No
	session of firewall	 1: Enable debug log 		
FW_USR_DEBU GLOG_LEVEL	Debug level in user session of firewall	number	273	No
FW_SRV_DEBU GLOG_ENABLE	Enable debug log in service	• 0: Disable debug log	Θ	No
	session of firewall	 1: Enable debug log 		
FW_SRV_DEBU GLOG_LEVEL	Debug level in service session of firewall	number	273	No
BM_SRV_DEBU GLOG_ENABLE	Enable debug log of Behavior	• 0: Disable debug log	Θ	No
	Monitoring Core service	 1: Enable debug log 		
BM_SRV_DEBU GLOG_LEVEL	Debug level of Behavior Monitoring Core service	• 51	51	No
INTELLIGENT _RUNTIME_LE ARNING	The agent will allow runtime execution files	0: Disable1: Enable	Θ	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	that are generated by applications on the Approved List			

EventLog Section

TABLE 2-4. Setup.ini File [EVENTLOG] Section Arguments

Кеу	DESCRIPTION	Possible Values	DEFAULT Value	ENCRYPTED
ENABLE	Log events related to StellarEnforce	1: Log0: Do not log	1	No
LEVEL_WARNI NGLOG	Log "Warning" level events related to StellarEnforce	 1: Log 0: Do not log 	1	No
LEVEL_INFOR MATIONLOG	Log "Information" level events related to StellarEnforce	 1: Log 0: Do not log 	Θ	No
BLOCKEDACCE SSLOG	Log files blocked by StellarEnforce	 1: Log 0: Do not log 	1	No
APPROVEDACC ESSLOG	Log files approved by StellarEnforce	1: Log0: Do not log	1	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
APPROVEDACC ESSLOG_TRUS TEDUPDATER	Log Trusted Updater approved access	1: Log0: Do not log	1	No
APPROVEDACC ESSLOG_TRUS TEDHASH	Log Trusted Hash approved access	1: Log0: Do not log	1	No
APPROVEDACC ESSLOG_DLLD RIVER	Log DLL/Driver approved access	1: Log0: Do not log	Θ	No
APPROVEDACC ESSLOG_EXCE PTIONPATH	Log Application Lockdown exception path approved access	 1: Log 0: Do not log 	1	No
APPROVEDACC ESSLOG_TRUS TEDCERT	Log Trusted Certifications approved access	1: Log0: Do not log	1	No
APPROVEDACC ESSLOG_WRIT EPROTECTION	Log Write Protection approved access	1: Log0: Do not log	1	No
SYSTEMEVENT LOG	Log events related to the system	1: Log0: Do not log	1	No
SYSTEMEVENT LOG_EXCEPTI ONPATH	Log exceptions to Application Lockdown	1: Log0: Do not log	1	No
SYSTEMEVENT LOG_WRITEPR OTECTION	Log Write Protection events	1: Log0: Do not log	1	No
LISTLOG	Log events related to the Approved list	1: Log0: Do not log	1	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
USBMALWAREP ROTECTIONLO G	Log events that trigger USB Malware Protection	 1: Log 0: Do not log 	1	No
EXECUTIONPR EVENTIONLOG	Log events that trigger Execution Prevention	1: Log0: Do not log	1	No
NETWORKVIRU SPROTECTION LOG	Log events that trigger Network Virus Protection	1: Log0: Do not log	1	No
INTEGRITYMO NITORINGLOG _FILECREATE D	Log file and folder created events	 1: Log 0: Do not log 	1	No
INTEGRITYMO NITORINGLOG _FILEMODIFI ED	Log file modified events	 1: Log 0: Do not log 	1	No
INTEGRITYMO NITORINGLOG _FILEDELETE D	Log file and folder deleted events	1: Log0: Do not log	1	No
INTEGRITYMO NITORINGLOG _FILERENAME D	Log file and folder renamed events	 1: Log 0: Do not log 	1	No
INTEGRITYMO NITORINGLOG _REGVALUEMO DIFIED	Log registry value modified events	1: Log0: Do not log	1	No
INTEGRITYMO NITORINGLOG _REGVALUEDE LETED	Log registry value deleted events	 1: Log 0: Do not log 	1	No

Кеу	DESCRIPTION	Possible Values	DEFAULT Value	ENCRYPTED
INTEGRITYMO NITORINGLOG _REGKEYCREA TED	Log registry key created events	 1: Log 0: Do not log 	1	No
INTEGRITYMO NITORINGLOG _REGKEYDELE TED	Log registry key deleted events	 1: Log 0: Do not log 	1	No
INTEGRITYMO NITORINGLOG _REGKEYRENA MED	Log registry key renamed events	 1: Log 0: Do not log 	1	No
DEVICECONTR OLLOG	Log events related to device access control	1: Log0: Do not log	1	No

Server Section

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
HOSTNAME	Server host name	<host_name></host_name>	<empty></empty>	No
PORT_FAST	Server listen port for fast lane	1 - 65535	<empty></empty>	No
CERT	Certificate file name	<certificate_file_nam e></certificate_file_nam 	<empty></empty>	No

 TABLE 2-5. Setup.ini File [SERVER] Section Arguments

Agent Section

The following table lists the commands available for setup.ini. If no value is specified in the setup file, the default value will be used.

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
PORT	Agent listening port	1 - 65535	<empty></empty>	No
FIXED_IP	Set the agent IP address to communcate with the StellarEnforce server	 A.B.C.D/E A,B,C,D: 0~255 E: 1~32 	<empty></empty>	No

TABLE 2-6. Setup.ini File [AGENT] Section Arguments

Maintenance Mode Section

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
ENABLE_DURA TION	Start maintenance mode with this duration immediately after the install process is finished	0 – 999 Unit: Hours	0	No
SCAN	Enable file scanning after	 0: No scan (default) 1: Quarantine 	Θ	No

 TABLE 2-7. Setup.ini File [MAINTENANCEMODE] Section Arguments

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	the maintenance period	StellarEnforce scans files that are created, executed, or modified during the maintenance period and quarantine detected files		
		• 2:al		
		StellarEnforce scans files that are created, executed, or modified during the maintenance period and adds these files (including files that are detected as malicious) to the Approved List		

Message Section

TABLE 2-8. Setup.ini File [MESSAGE] Section Arguments

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
INITIAL_RETR Y_INTERVAL	Starting interval, in seconds, between attempts to	• 0 ~ 2147483647	120	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
	resend an event to StellarOne			
	This interval doubles in size for each unsuccessful attempt, until it exceeds the MAX_RETRY_IN TERVAL value			
MAX_RETRY_IN TERVAL	Maximum interval, in seconds, between attempts to resend events to StellarOne	• 0 ~ 2147483647	7680	No
REGULAR_STAT US_UPDATE	Agent information will be updated periodically during this sync period:	0 : Disable 1 : Enable	0	No
	 IP address & MAC address 			
	System info			
	• Version info			
	The sync group policy timer default value is 20 minutes			

MessageRandomization Section

Note

StellarEnforce agents respond as soon as possible to direct requests from StellarOne. For details, refer to Applying Message Time Groups in the StellarEnforce Administrator's Guide.

The following table lists the commands available for setup.ini. If no value is specified in the setup file, the default value will be used.

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
TOTAL_GROUP_ NUM	Number of groups controlled by the server	0-2147483646	Θ	No
OWN_GROUP_IN DEX	Index of group which this agent belongs to	0-2147483646	0	No
TIME_PERIOD	Maximum amount of time agents have to upload data (in seconds)	0-2147483647	0	No

TABLE 2-9. Setup.ini File [MESSAGERANDOMIZATION] Section Arguments

Proxy Section

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
MODE	Proxy mode	 0: No proxy used 1: Proxy used with manual settings 2: Proxy used with settings retrieved from Internet Explorer automatically 	0	No
HOSTNAME	Proxy host name	<host_name></host_name>	<empty></empty>	No
PORT	Proxy port	1 - 65535	<empty></empty>	No
USERNAME	Proxy user name	<user_name></user_name>	<empty></empty>	No
PASSWORD	Proxy password	<password></password>	<empty></empty>	No

TABLE 2-10. Setup.ini File [PROXY] Sec	tion Arguments
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Prescan Section

TABLE 2-11. Setup.ini File [PRESCAN] Section Arguments

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
IGNORE_THREA T	Cancel installation after detecting malware threat during prescan	 0: Cancel 1: Continue installation after detecting malware threat during prescan 	2	No
		• 2: Continue installation when		

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
		no malware is detected, or after all detected malware is cleaned, deleted, or quarantined successfully without a system reboot		
REPORT_FOLDE R	An absolute folder path where prescan result reports are saved	 <folder_path></folder_path> <empty>: Defaults to %windir%\temp \prescan\log</empty> 	<empty></empty>	No
SCAN_TYPE	The type of scan executed during silent installation Note The selected value is used as the default value for a UI installati on.	 Full: Scan all folders on the endpoint Quick: Scans the following folders: Fixed root drives For example: c:\ d:\ System root folder For example, c:\Window s System folder 	Full	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
		For example, c:\Window s\System		
		 System32 folder 		
		For example, c:\Window s \System32		
		• Driver folder		
		For example, c:\Window s \System32 \Drivers		
		• Temp folder		
		For example, c:\Users \Trend \AppData \Local \Temp		
		 Desktop folder including sub folders and files 		
		For example, c:\Users \Trend \Desktop		

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
		 Specific: Scan folders specified with SPECIFIC_FOLD ER entries 		
COMPRESS_LAY ER	The number of compressed layers to scan when a compressed file is scanned	 0: Do not scan compressed files 1 - 20: Scan up to the specified number of layers of a compressed file 	2	No
MAX_FILE_SIZ E	The largest file allowed for scan	 0: Scan files of any sizes 1 - 99999: Only scan files equal to or smaller than the specified size (MB) 	0	No
SCAN_REMOVAB LE_DRIVE	Scan removable drives	 0: Do not scan removable drives 1: Scan removable drives 	Θ	No
SPECIFIC_FOL DER	An absolute folder path to scan when the scan type is [Specific]	<folder_path> Multiple folders can be specified by creating new entries whose name starting with SPECIFIC_FOLDER Every entry name needs to be unique For example:</folder_path>	<empty></empty>	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
		SPECIFIC_FOLDER=c :\folder1		
		<pre>SPECIFIC_FOLDER2= c:\folder2</pre>		
		SPECIFIC_FOLDER3= c:\folder3		
EXCLUDED_FIL	An absolute file	<file_path></file_path>	<empty></empty>	No
E	path to exclude from scanning	Multiple files can be specified by creating new entries whose name starting with EXCLUDED_FILE		
		Every entry name needs to be unique		
		For example:		
		EXCLUDED_FILE=c:\ file1.exe		
		EXCLUDED_FILE2=c: \file2.exe		
		EXCLUDED_FILE3=c: \file3.exe		
EXCLUDED_FOL	An absolute	<folder_path></folder_path>	<empty></empty>	No
DER	folder path to exclude from scanning	Multiple folders can be specified by creating new entries whose name starting with EXCLUDED_FOLDER Every entry name needs to be unique		
		For example:		

KEY	DESCRIPTION	POSSIBLE VALUES	DEFAULT VALUE	ENCRYPTED
		EXCLUDED_FOLDER=c :\file1		
		EXCLUDED_FOLDER2= c:\file2		
		EXCLUDED_FOLDER3= c:\file3		
EXCLUDED_EXT	A file extension	<file_extension></file_extension>	<empty></empty>	No
ENSION	to exclude from scanning	Multiple extensions can be specified by creating new entries whose name starting with EXCLUDED_EXTENSIO N		
		Every entry name needs to be unique		
		For example:		
		EXCLUDED_EXTENSIO N=bmp		
		EXCLUDED_EXTENSIO N2=png		
PRESCANCLEAN	Attempt to clean	• 0: No action	2	No
UP	detected files during prescan	This is the default setting for installations using the Windows Installer		
		 1: Clean, or delete if the clean action is unsuccessful 		

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
		 2: Clean, or quarantine if the clean action is unsuccessful 		
		 3: Clean, or ignore if the clean action is unsuccessful 		
FORCE_PRESCA N	Perform a prescan before installation	 0: Disable 1: Enable 	0	No

BlockNotification Section

The following table lists the notification commands available for setup.ini. If no value is specified in the setup file, the default value will be used.

See Property Section on page 2-18 for more information.

Important

To enable the feature, make sure to also enable the display for system tray icons and notifications. See NO_SYSTRAY in this table for details.

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
ENABLE	Display notifications on managed endpoints when StellarEnforce blocks an unapproved file	 0: Disable 1: Enable 	0	No

Кеу	DESCRIPTION	Possible Values	DEFAULT VALUE	ENCRYPTED
ALWAYS_ON_TO P	Display the file blocking notification on top of other screens	 0: Disable 1: Enable 	1	No
SHOW_DETAILS	Display file name, file path, and event time in the notification	 O: Disable 1: Enable 	1	No
AUTHENTICATE	Authenticate the user by requesting the administrator password when closing a notification	 0: Disable 1: Enable 	1	No
TITLE	Notification title	<notification_titl e></notification_titl 	<empty></empty>	No
MESSAGE	Notification content	<notification_co ntent></notification_co 	<empty></empty>	No



Chapter 3

Agent Configuration File Deployment

This chapter describes the deployment of settings to multiple TXOne StellarEnforce agents using an Agent Configuration File.



Deployment for Standalone Agents

Agents installed in Standalone mode are not managed by a TXOne StellarEnforce Central Console server. To manually deploy a single configuration to multiple Standalone agents, use an agent configuration file.

Exporting or Importing a Configuration File

🔏 Note

TXOne StellarEnforce encrypts the configuration file before export. Users must decrypt the configuration file before modifying the contents.

Procedure

- Open the TXOne StellarEnforce console using the desktop icon (if available) or the Start menu by clicking All Programs > TXOne StellarEnforce.
- 2. Provide the password and click Login.
- **3.** Click the **Settings** menu item to access the **Export/Import Configuration** section.

To export the configuration file as a database (.xen) file:

- a. Click **Export**, and choose the location to save the file.
- b. Provide a filename, and click Save.

To import the configuration file as a database (.xen) file:

- a. Click Import, and locate the database file.
- b. Select the file, and click **Open**.

TXOne StellarEnforce overwrites the existing configuration settings with the settings in the database file.

Deployment using StellarOne

Agents installed in Managed mode are managed by a StellarOne server, which can issue remote commands to all managed agents. To deploy agent configuration settings to multiple managed agents, launch the StellarOne web console and use the **Send Command** menu located on the **Agent Management** screen.

Remotely Exporting Agent Settings

You can remotely obtain agent configuration settings and Approved Lists by exporting and downloading them from the StellarOne.

Procedure

1. Click Agents > StellarEnforce from the StellarOne.

The Agent Management screen appears.

- 2. Select a target endpoint.
- 3. Click **Import / Export** and select one of the following:
 - Import Approved List
 - Import Agent Configuration

The StellarOne will issue the command. Progress can be viewed from the pop-up **Details** window.

4. To export settings, repeat the above steps, instead selecting either **Export Approved List** or **Export Agent Configuration**.

When the exports are complete, you will be confirmed by this message on the top of the screen:

Command Deployment						
ate and Time	2021-01-22T19:21:57+08:00					
vent	Exported (Approved List) from DESKTOP-RI4C181.					
All Status (1) 🔻						
Endpoint	IP Address	Group	Status	Download		
DESKTOP-RI4C181	192.168.132.132	Ungrouped	Completed at 2021-01-22T19:21:59+08:00	Download		

5. Click **View Details** to download the exported settings.

Remotely Importing Agent Settings

You can remotely apply new agent settings to agents from StellarOne. This feature allows you to:

- Remotely overwrite agent configurations
- Remotely overwrite Approved Lists
- Remotely add approved items to Approved Lists

Procedure

- 1. Prepare a customized agent configuration file or Approved List.
 - a. Export and download an agent configuration file or Approved List.
 - b. Customize the downloaded file.

👌 Note

To ensure successful import, verify that the file to import meets the following requirements:

- File is in the CSV format and uses UTF-8 encoding
- For Approved List, maximum file size supported is 20 MB
- For agent configuration file, maximum file size supported is 1 MB
- 2. Click Agents from the StellarOne console.

The Agent Management screen appears.

- 3. To import the customized file to agents, follow the steps below.
 - a. From the Endpoint column, select one or more agents.
 - b. Click **Import / Export**.
 - c. Select Import Approved List or Import Agent Configuration

The import dialog will appear.

- 4. To import the customized file to an agent group, follow the steps below.
 - a. From the left panel, select an agent group and go to **Import / Export**.
 - b. Select Import Approved List or Import Agent Configuration.

The import dialog will appear.

- 5. By default, StellarOne does the following:
 - **Approved List**: accumulates items from the customized Approved List to the target Approved Lists. To replace the target Approved Lists with the customized Approved List, select **Overwrite the existing Approved List**.
 - **Agent Configuration**: overwrites the target Approved Lists with the customized Approved List.
- 6. Click **Browse** to select the customized file.

7. Click OK.





4-1

Chapter 4

Local Agent Uninstallation

This chapter describes TXOne StellarEnforce agent uninstallation procedures.

Topics in this chapter include:

• Uninstalling Agents from Windows on page 4-2

Uninstalling Agents from Windows

👔 Note

The StellarEnforce administrator password is required to uninstall the software from the endpoint.

Procedure

1. On an endpoint with the StellarEnforce agent installed, launch TXOne StellarEnforce Setup.

Depending on your operating system, do one of the following:

OPTION	DESCRIPTION
If you use one of the following	a. Go to Start > Settings.
 operating systems: Windows 10 Enterprise Windows 10 IoT Enterprise 	b. Depending on your version of Windows
	10, locate the Apps & features section under one of the following categories:
Windows 10 Professional	• System
windows to Processional	• Apps
	c. On the left pane, click Apps & features .
	d. In the list, click TXOne StellarEnforce.
	e. Click Uninstall .
If you use one of the following operating systems:	a. Go to Start > Control Panel > Programs and Features.
Windows 7	b. In the list, double-click TXOne
Windows 8	StellarEnforce.
Windows Vista	
Windows Server 2008	
Windows Server 2012	
Windows Server 2016	

OPTION	DESCRIPTION
Windows Storage Server 2016	
Windows Server 2019	
If you use one of the following operating systems:	a. Go to Start > Control Panel > Add or Remove Programs.
Windows Server 2003	b. In the list, select TXOne StellarEnforce.
Windows XP	c. Click Remove .
Windows 2000	

StellarEnforce Setup opens in uninstaller mode.

- 2. After StellarEnforce Setup opens, click **Next**.
- **3.** Provide the StellarEnforce administrator password, and click **Next**.
- 4. After the software is finished uninstalling, click **Finish**.



Chapter 5

Technical Support

TXOne Networks is a joint venture of Trend Micro and Moxa, and support for TXOne Networks products is provided by Trend Micro. All technical support goes through Trend Micro engineers.

Learn about the following topics:

- Troubleshooting Resources on page 5-2
- Contacting Trend Micro on page 5-3
- Sending Suspicious Content to Trend Micro on page 5-4
- Other Resources on page 5-5

Troubleshooting Resources

Before contacting technical support, consider visiting the following Trend Micro online resources.

Using the Support Portal

The Trend Micro Support Portal is a 24x7 online resource that contains the most up-to-date information about both common and unusual problems.

Procedure

- 1. Go to https://success.trendmicro.com.
- **2.** Select from the available products or click the appropriate button to search for solutions.
- 3. Use the Search Support box to search for available solutions.
- **4.** If no solution is found, click **Contact Support** and select the type of support needed.

) Tip

To submit a support case online, visit the following URL:

https://success.trendmicro.com/sign-in

A Trend Micro support engineer investigates the case and responds in 24 hours or less.

Threat Encyclopedia

5-2

Most malware today consists of blended threats, which combine two or more technologies, to bypass computer security protocols. Trend Micro combats this complex malware with products that create a custom defense strategy.

The Threat Encyclopedia provides a comprehensive list of names and symptoms for various blended threats, including known malware, spam, malicious URLs, and known vulnerabilities.

Go to <u>https://www.trendmicro.com/vinfo/us/threat-encyclopedia/#malware</u> to learn more about:

- Malware and malicious mobile code currently active or "in the wild"
- Correlated threat information pages to form a complete web attack story
- Internet threat advisories about targeted attacks and security threats
- Web attack and online trend information
- Weekly malware reports

Contacting Trend Micro

In the United States, Trend Micro representatives are available by phone or email:

Address	Trend Micro, Incorporated	
	225 E. John Carpenter Freeway, Suite 1500	
	Irving, Texas 75062 U.S.A.	
Phone	Phone: +1 (817) 569-8900	
	Toll-free: (888) 762-8736	
Website	https://www.trendmicro.com	
Email address	support@trendmicro.com	

Worldwide support offices:

https://www.trendmicro.com/us/about-us/contact/index.html

Trend Micro product documentation:

https://docs.trendmicro.com

Speeding Up the Support Call

To improve problem resolution, have the following information available:

- Steps to reproduce the problem
- Appliance or network information
- Computer brand, model, and any additional connected hardware or devices
- Amount of memory and free hard disk space
- Operating system and service pack version
- Version of the installed agent
- Serial number or Activation Code
- Detailed description of install environment
- Exact text of any error message received

Sending Suspicious Content to Trend Micro

Several options are available for sending suspicious content to Trend Micro for further analysis.

Email Reputation Services

5-4

Query the reputation of a specific IP address and nominate a message transfer agent for inclusion in the global approved list:

https://www.ers.trendmicro.com/

Refer to the following Knowledge Base entry to send message samples to Trend Micro:

https://success.trendmicro.com/solution/1112106

File Reputation Services

Gather system information and submit suspicious file content to Trend Micro:

https://success.trendmicro.com/solution/1059565

Record the case number for tracking purposes.

Web Reputation Services

Query the safety rating and content type of a URL suspected of being a phishing site, or other so-called "disease vector" (the intentional source of Internet threats such as spyware and malware):

https://global.sitesafety.trendmicro.com/

If the assigned rating is incorrect, send a re-classification request to Trend Micro.

Other Resources

In addition to solutions and support, there are many other helpful resources available online to stay up to date, learn about innovations, and be aware of the latest security trends.

Download Center

From time to time, Trend Micro may release a patch for a reported known issue or an upgrade that applies to a specific product or service. To find out whether any patches are available, go to:

https://www.trendmicro.com/download/

If a patch has not been applied (patches are dated), open the Readme file to determine whether it is relevant to your environment. The Readme file also contains installation instructions.

Documentation Feedback

5-6

Trend Micro always seeks to improve its documentation. If you have questions, comments, or suggestions about this or any Trend Micro document, please go to the following site:

https://docs.trendmicro.com/en-us/survey.aspx



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